

## The Office of the Taxpayer Advocate

Government of the District of Columbia
Office of the Chief Financial Officer
Office of Tax and Revenue



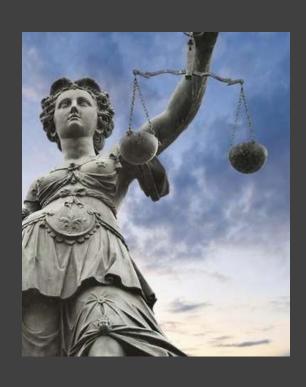
## **OTA Mission Statement**

The DC Taxpayer Advocate works within the Office of Tax and Revenue and is dedicated to ensuring that all District of Columbia taxpayers are treated in a fair and equitable manner and in accordance with District law.





## DC Taxpayer Bill of Rights



- 1. The right to be informed.
- 2. The right to quality service.
- 3. The right to pay no more than the right amount of tax.
- 4. The right to challenge the District's position and be heard.
- 5. The right to an independent review of a dispute

- 6. The right to finality.
- 7. The right to privacy.
- 8. The right to confidentiality.
- 9. The right to use a representative.
- 10. The right to a fair and just tax system.



## When will OTA intervene?

Situations where many units or divisions are involved and the ability to work cross-divisionally is required for an accurate outcome

Cases where the taxpayer is presenting a unique situation which needs individualized review

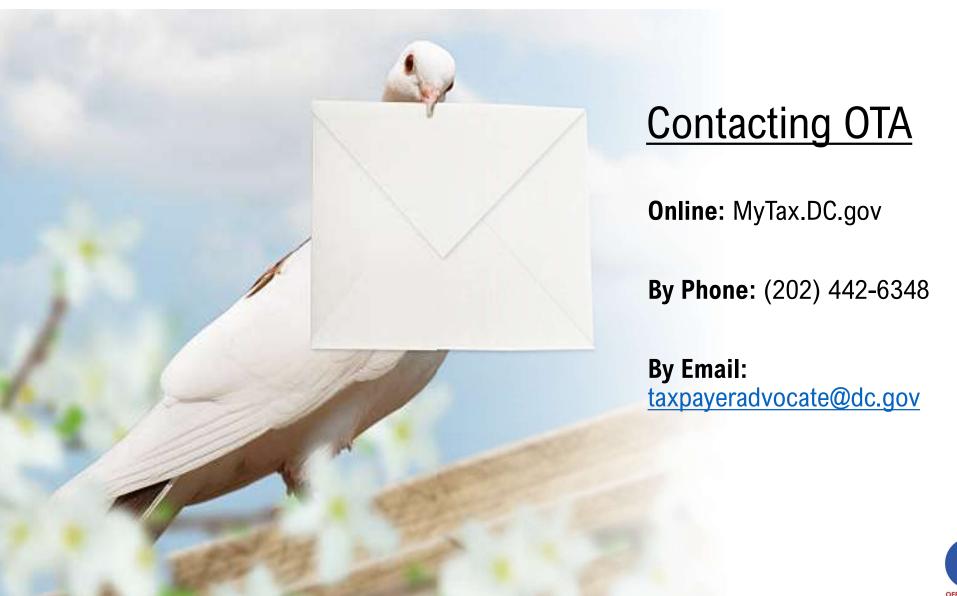
Cases that have been referred by specified organizations or agencies

Cases where the taxpayer has tried to resolve a problem through the normal OTR channels, but the channels have broken down

Cases where there is no other opportunity for review

To offer aid and oversight as necessary with: FOIA requests, OICs, and tax checks.









Q & A

